

Most Significant Enhancements in Version 14 of Virtual OneStop/Virtual LMI

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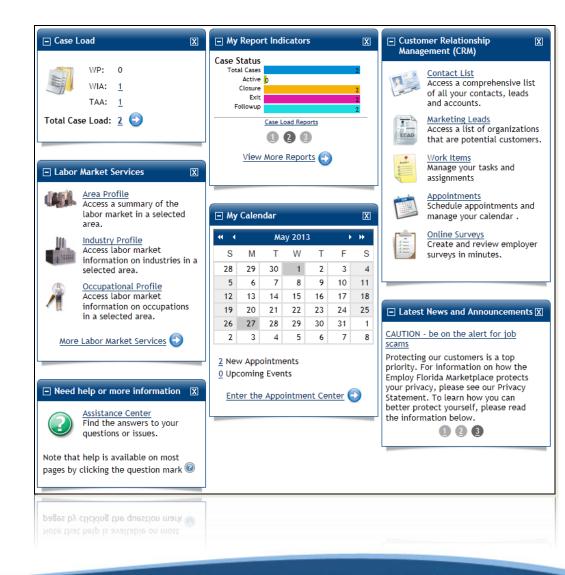
Building Integrated Workforce Development Systems

Staff Efficiency Enhancements



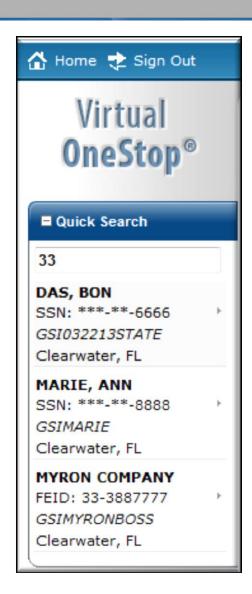
Enhancements to the Staff Dashboard

- New Case Load Widget. OPC 212207.
- New Report Indicators
 Widget. OPC 209621.
- New Customer
 Relationship
 Management Widget if
 site has CRM Module.
 OPC 213226.
- New Labor Market
 Services Widget. OPC
 209457.
- Updated My Calendar Widget. OPC 223352.



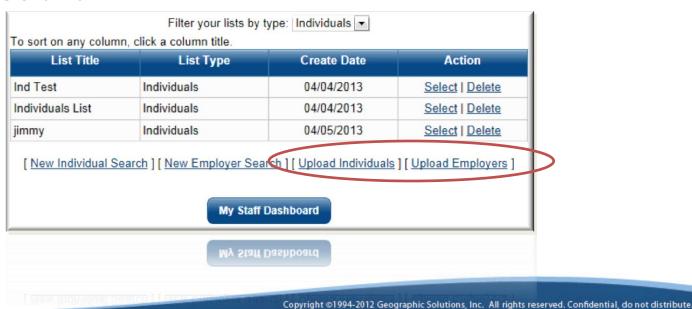
Addition of Quick Search

- Quick search will accept individual's social security number or employer's identifier.
- With at least 3 digits, Virtual
 OneStop will search for and list
 matching individuals and employers.
- Upon selection; will assist that individual or employer.
- OPC 197786.



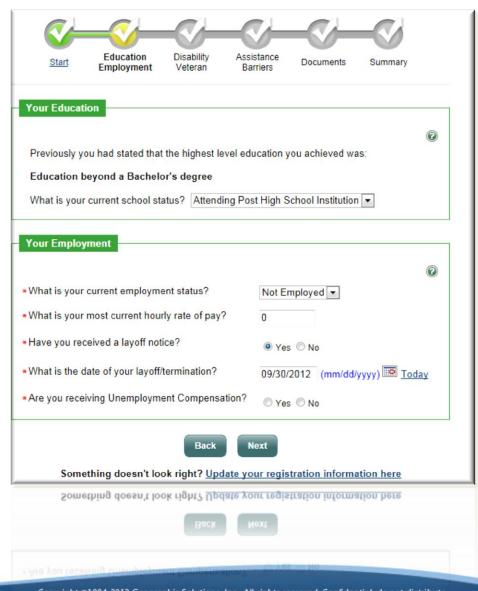
Lists Can Now Be Uploaded and Modified

- Search lists for Individuals and Employers can be uploaded from Excel files.
- An Excel template is available.
- Search lists are now available from the left navigation.
- Multiple items in saved search lists can be deleted.
- OPC's 212156 and 177711.



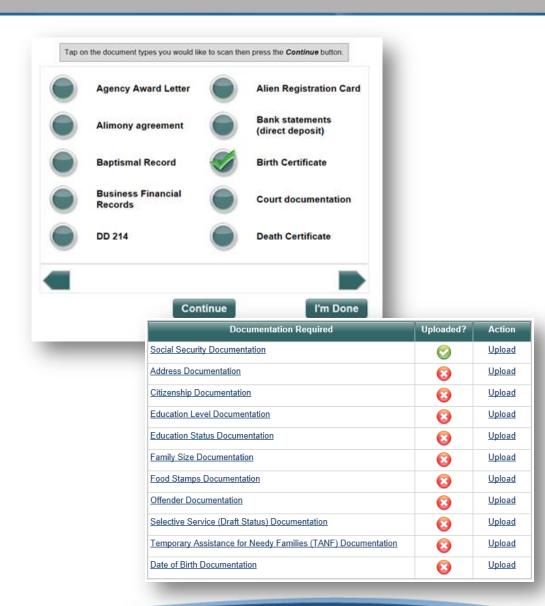
Self Service WIA Pre-Application

- Available immediately after registration from Community Services and from the Benefits Plan.
- Will be stored separately from a full WIA Application.
- Completed apps will be in a queue for staff to approve.
- OPC 213435.



Self-Service Document Management

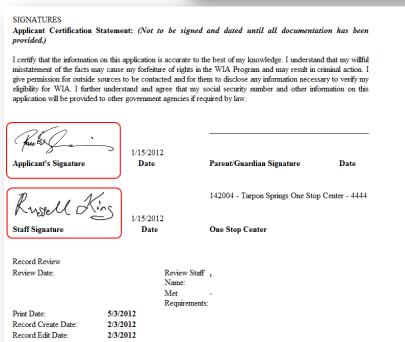
- Individuals can enter documents:
 - Using a kiosk.
 - As part of the new selfservice WIA application.
 - From the individual's Documents tab.
- Documents can be uploaded or scanned in context.
- OPC 119043.



Digital Signatures

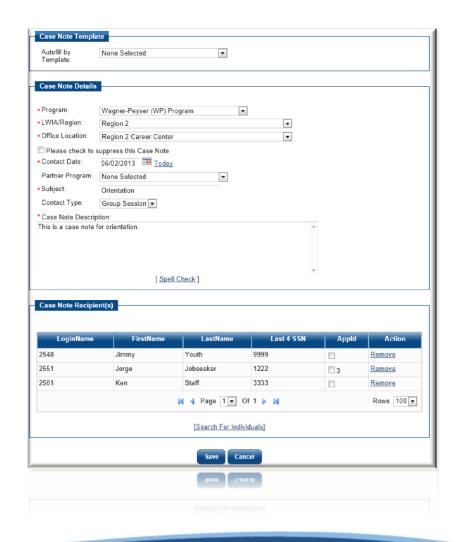
- Requires a lowcost signature pad.
- Staff signatures are saved.
- Will allow entry of next-of-kin signature, where appropriate.
- Individual signatures are not stored.
- OPC 182943.





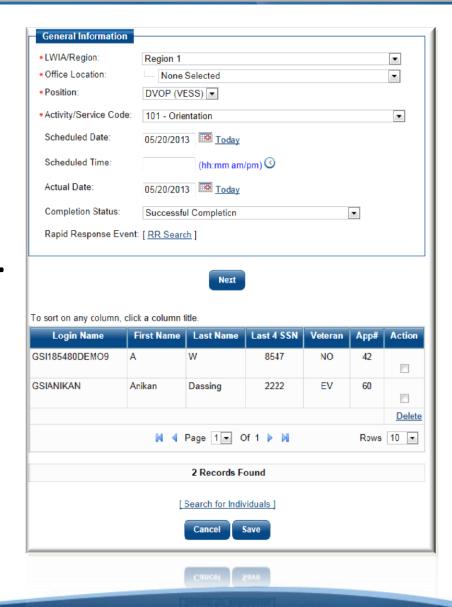
Recording One Case Note for Multiple Clients

- This is available for both individual and employer case notes.
- Users can be selected by the standard Assist an Individual or Assist an Employer Search.
- Case note templates are supported.
- OPC 97787.



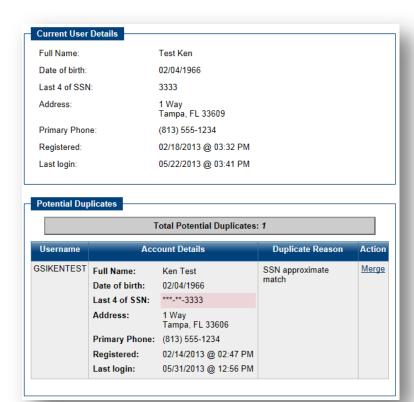
Recording One Service for Multiple Clients

- This is available for both individual and employer services.
- Users can be selected by the standard Assist an Individual and Assist an Employer Search.
- Once selected, users can be removed.
- Currently does not cover enrollments.
- Limit is 200 individuals.
- OPC 192579.



Merge Individual User Accounts

- This function is available from the individual's General Information tab.
- Will provide potential duplicates to merge. These are:
 - First Name, Last Name, Similar SSN
 - First Name, Last Name, Same DOB
 - First Name, Last Name, Same Zip
- The information that is being merged is listed.
- Merge will not execute if there are overlapping enrollments in WIA or TAA.
- OPC 220970.



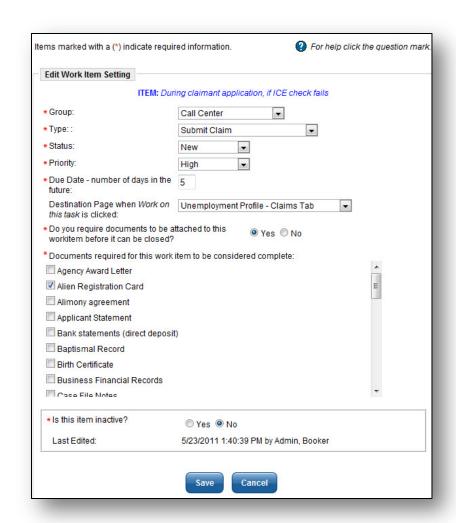
Mini – Registration

- This is a one page registration with a limited number of fields.
- When the user reaches specific points in the system, they will be prompted for the additional information for a standard registration.
- Uses of the mini registration:
 - Job Fairs.
 - Economic Development Portals.
 - Education Portals.
- OPC 62672 v14.1.



Other Staff Efficiency Tools Available in Version 12.

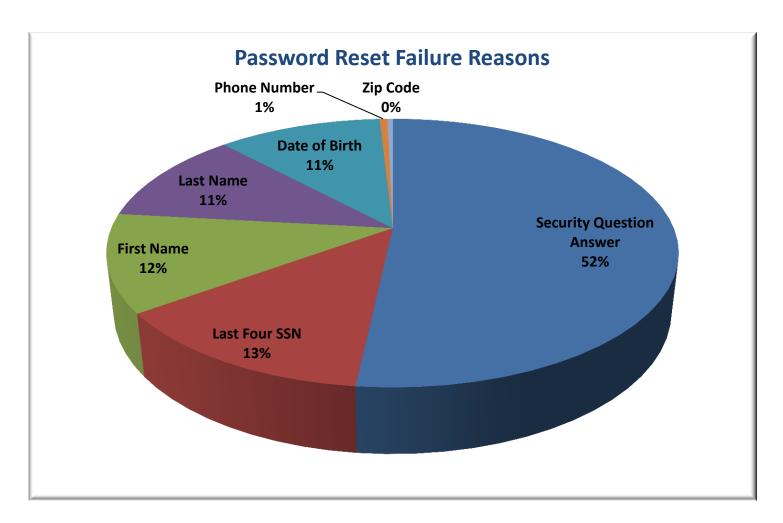
- VOS Greeter Staff availability and scheduling system.
- VOScan Scan card tracking.
- Workflow Module Provides for the assignment of work items and documents and setting up work flows.
- Document Management and Document Imaging Modules.



Additional Enhancements for Staff Users



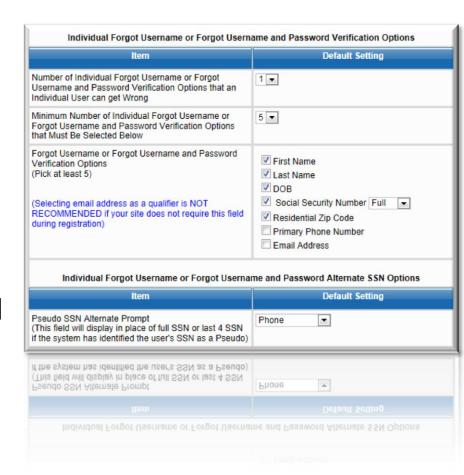
We Studied the Issues with Password and Username Reset



Data from Employ Florida 4/10/2013 to 5/20/2013.

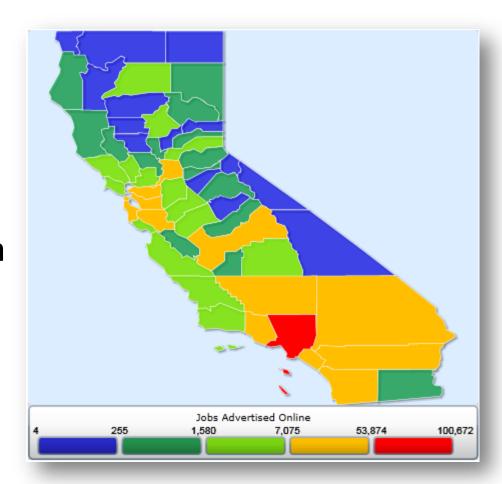
Username & Password Reset Enhancements

- Prompts that appear are configurable. OPC 220465 v12.05.
- Displays reason for failing the reset. OPC 213306 v12.05.
- Mass account reset Adds ability to select a list of individuals with reset requests.
 Can see the reason for reset and then check those to be reset.
 OPC 221742.
- Display password reset email in Spanish for those with Spanish preference. OPC 131926 v12.1.



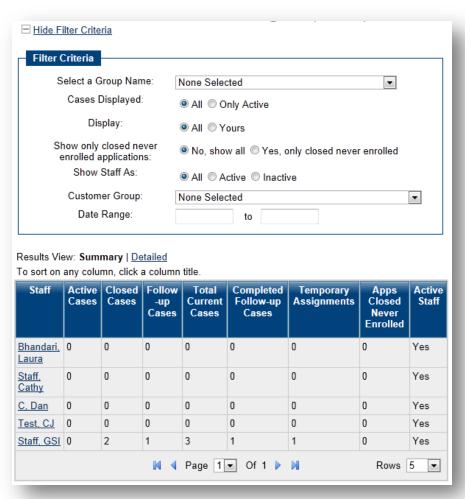
Availability of Labor Market Services for Staff

- Available from the left navigation, Staff
 Dashboard Widget, and Directory of Services.
- Includes FAQs,
 Occupation Profile, Area
 Profile, and Industry
 Profile.
- OPC 198672.



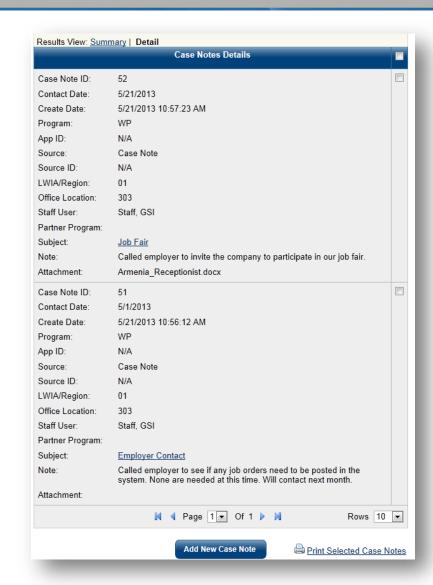
Case Assignment Enhancements

- Case Assignment has been rewritten. OPC's 87289, 82834, 87613 & 95330.
- Added ability to display/hide inactive or active staff. OPC 174885.
- Added ability to identify application status. OPC 99058.
- Includes saving of sort order. OPC 128867.
- Addition of case assignment history. OPC 140465.
- Ability to identify Veterans.
 OPC 98432.



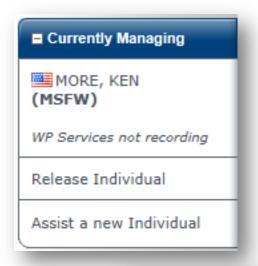
Case Management Enhancements - Continued

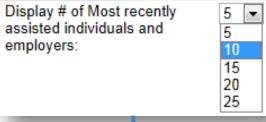
- Sorting available on all tables of the Programs tab. OPC 186357.
- Addition of last exit date on Assist an Individual results table. OPC 192811.
- Addition of links to all tabs in the Detailed View of the Assist an Individual results table. OPC 142401.
- Addition of the detailed view for individual and employer case notes. OPC 212221.



Other Staff Enhancements

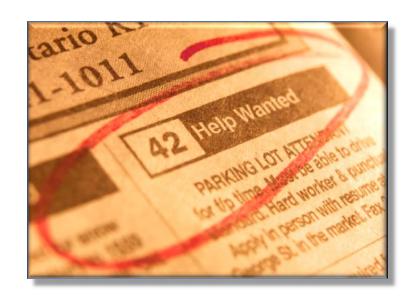
- MSFW indicator in the left navigation. OPC 209978.
- Number of items in last assisted list is a staff specified variable. OPC 192601.
- Addition of Document
 Management for
 Employers. OPC 208856 v14.1.
- Addition of Identity Issues
 Screen. OPC 208833 v14.1.
- Addition of TAA program to Follow up and Surveys. OPC 183015.





Here are the 20 most recent individuals you assisted: Bon Das (GSI032213STATE), Jimmy Youth (GSIJIMMYYOUTH), A W (GSI185480DEMO9), Linda Marie (GSIMARIE1), Test Ken (GSITESTKEN), gsiFirst gsiLast (GSIADAJOHN), Ken Check (GSIKENCHECK), Ken Kene (GSIKENKENE), Armenia Jones (GSIDUVAL), Ann Marie (GSIMARIE), Ken Test (GSIKENTEST), A W (GSIAWWCOMMUTE), Ken More (GSIKENMORE), Joe Brown (GSIRGBIND), Common Intake1 (GSICOMMONINTAKE1), Alt Contact6 (GSIALTCONATACTTEST6), international may sixth (GSIINTER0507), Keyla Quintero (GSIKEYLAIND), Ken One (GSIKENDONE), Alt Contact5 (GSIALTCONATACTTEST5)

Enhancements for Individual Users



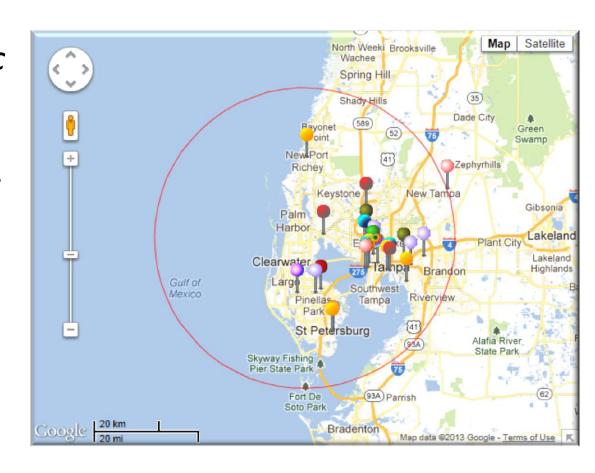
Job Search Enhancements

- Addition of Interests, Work Values and WorkKeys to Advanced Job Search and Skills Search. OPC 214501 v12.05.
- Addition of "Jobs Updated" as well as "Jobs Posted" to Advanced and Quick Search. OPC 78049.
- More options for Quick Search - Jobs Posted including addition of "Since last signed in". OPC 134224.



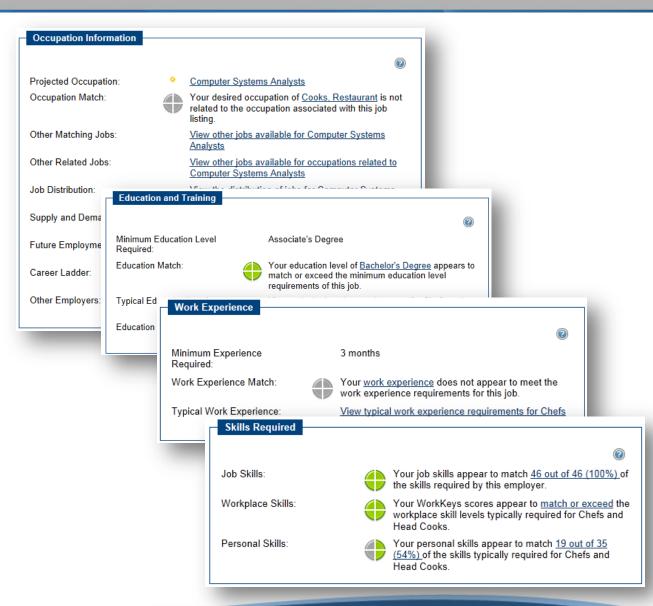
Job Search Enhancements - Continued

- Modification of Exclude Keywords in Advanced Search. OPC 197447.
- Addition of map view to job display in "How We Can Help You".
 OPC 194594.
- Addition of a new National Labor Exchange ("NLX") and Social Media ("SM") classification for job source. OPC 218612, 218610 & 196861.



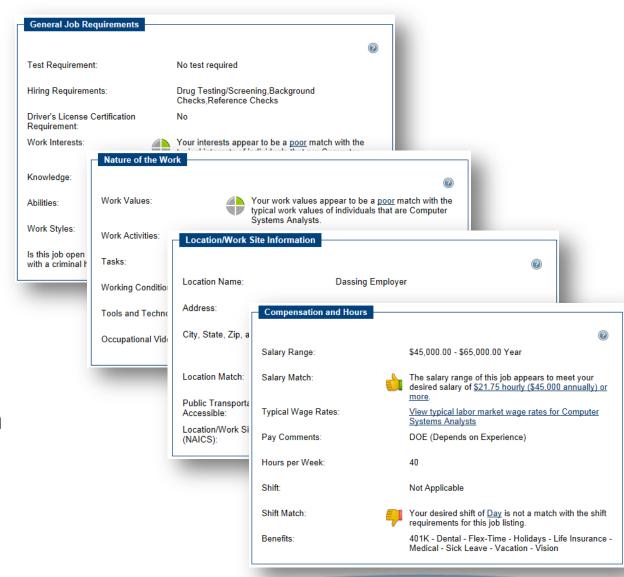
Job Order Display Enhancements

- New Occupation Information Section (Replaces previous tabs at the bottom of job).
- New Education and Training section.
- New Work Experience section.
- New Skills
 Required section.
- OPC 214501.



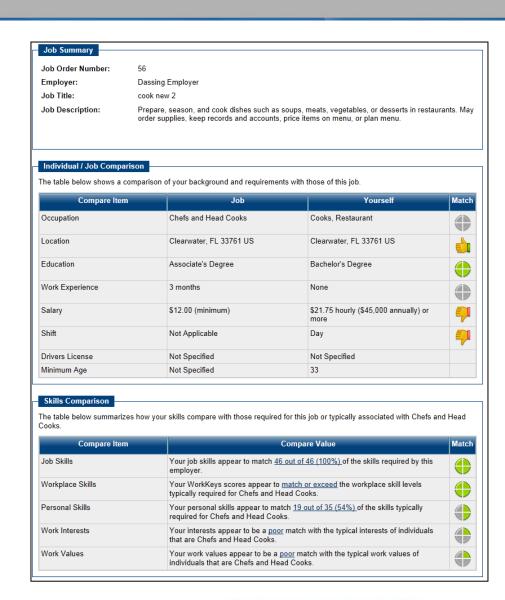
Job Order Display Enhancements - Continued

- New General Job Requirements section.
- New Nature of the Work section.
- New Location/Work Site section.
- New Compensation and Hours section.
- OPC 214501



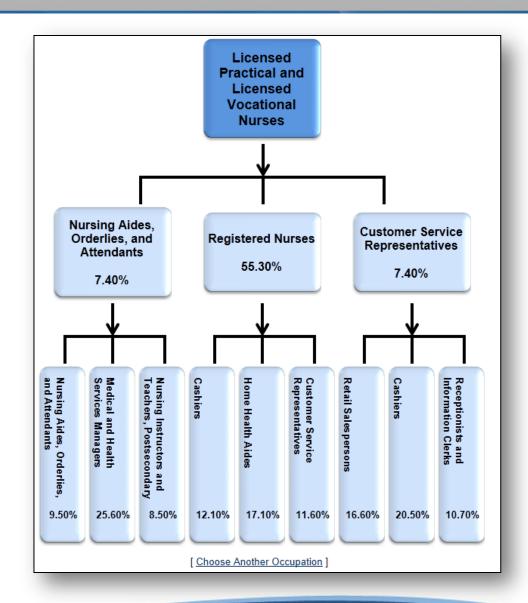
Job Order Display Enhancements - Continued

- Addition of "Track Your Application Status" link (when job seeker has applied). OPC 226400.
- Addition of "How I Match Up" summary tables. OPC 226552.
- Addition of Create
 Date and Last Modified
 Date to job display. OPC
 78049.



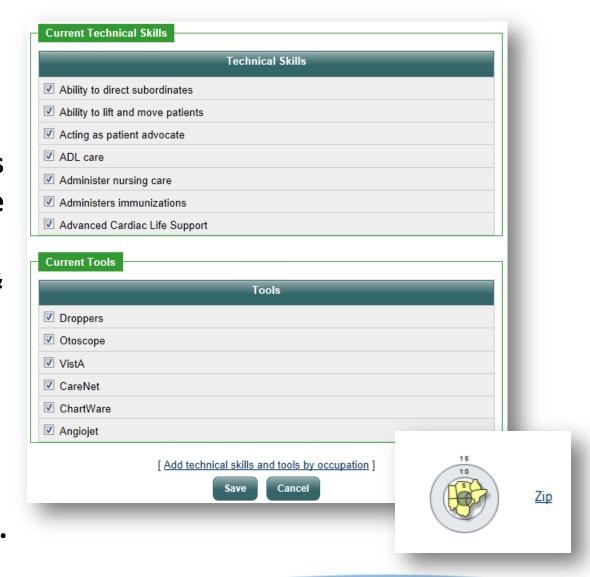
Enhanced Career Ladder

- Addition of graphic view.
- Shows where individuals come from and go to re the selected occupation.
- Now available from the Job Order, Occupation Profile and Career Explorer.
- OPC 222036 v12.05.



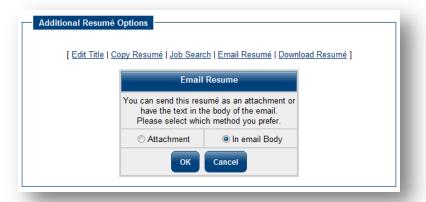
Resumé Enhancements

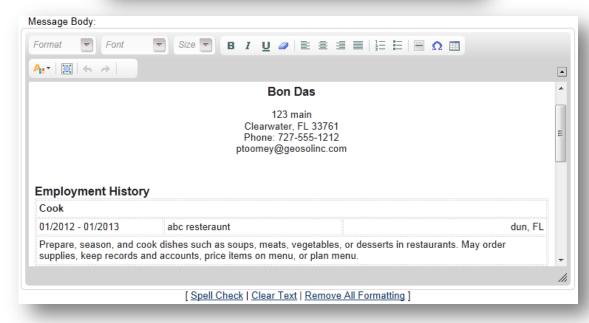
- Addition of tools and technology to Resume Wizard. OPC 119878.
- Adding zip code radius & commuting distance to desired location options. OPC's 138860 & 185480.
- Addition of display order to references. OPC 157494.
- Update all resumés option on background.
 OPC 159935.



Resumé Enhancements Continued

- Addition of cc and bcc to resumé email options. OPC 156792.
- Addition of a scanned resumé format when sending via email. OPC 86674.
- Addition of staff approval flag for resumés. OPC 95789.

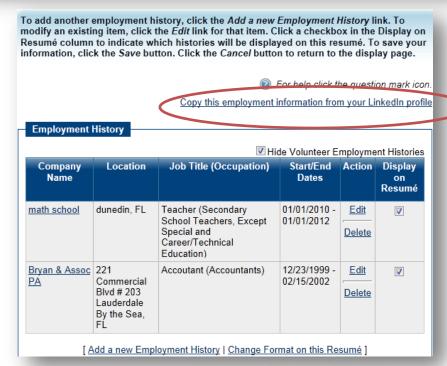




Social Networking Enhancements

- Job Orders can now be shared on Twitter, Facebook, and LinkedIn. OPC 213086.
- Resume Employment History and Education History can be imported from LinkedIn. OPC 215395.
- Addition of social media to Spidered Jobs Source. OPC 218610, 218612.





Education and Training Enhancements

- More links to Education
 Programs and Providers from throughout the application.
 OPC 189994 v12.05.
- Addition of training programs listing to the occupational profile. OPC 219246.
- Updated provider and programs detail screens. OPC 219023.
- Filters for ALISON online training course list. OPC 222131.

Free online training courses	
- Hide Filter Criteria	
Search Criteria	
Course Category: Financial & Economic Literacy ▼	
Keyword Search Options:	
[Keyword Search Options]	
I Filhed Dead Filher(s) 1	
[Filter Reset Filter(s)]	
2 A B C D E F G H I J K L M N O P R S T U V W X Y All	

Aggregate Supply and Demand

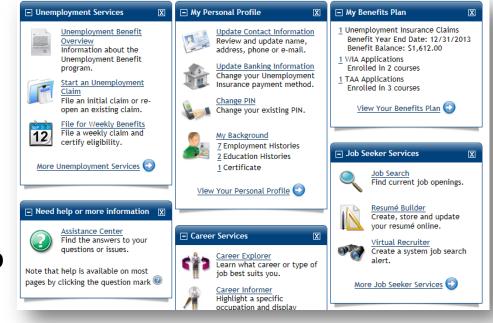
Aggregate supply and demand are key concepts in macroeconomics as they help economists interpret events in the past to help predict the future. The aggregate supply curve model demonstrates the relationship between the overall price level of a country and the quantity of goods and services produced by the suppliers of that country, whereas the aggregate demand curve model demonstrates the quantity of goods and services produced domestically that consumers, businesses, the government and foreigners are willing to purchase during a particular period of time. This free online economics course first introduces the learner to the business cycle to show that the local economy is constantly expanding and contracting in response to changes in the global economy, technology and national and international politics. The course then introduces the concept of aggregate demand, how it shifts and how it is modelled. You will also learn about aggregate supply, and how changes in supply can be slower than changes in demand. This free online economics course will be of great interest to professionals in the areas of economics, finance, and business who would like to learn more about modelling aggregate supply and demand. It will also appeal to all learners interested in business, economics or political studies who would like to understand why the health of the economy is cyclical and why one event can have a significant effect on an economy.

Currency Exchange

When most people think about currency exchange, we are usually thinking about buying foreign currency to bring with us on vacation. However, currency exchange involves much more such as treasuries, bonds, imports and exports, trade imbalances, and the borrowing costs of a country. This free online course about currency exchange gives us a key insight into the financing behind a country's growth and development, and answers questions such as how is the money raised to build a country's infrastructure. The course discusses how currency is valued, devalued, and how countries trade and lend money to each other. It also discusses the knock-on effects of lack of demand for treasury bonds to a country and the costs thereafter. This course will be of great interest to business and finance professionals who would like to learn more about currency exchange mechanisms, and to the non-financial system.

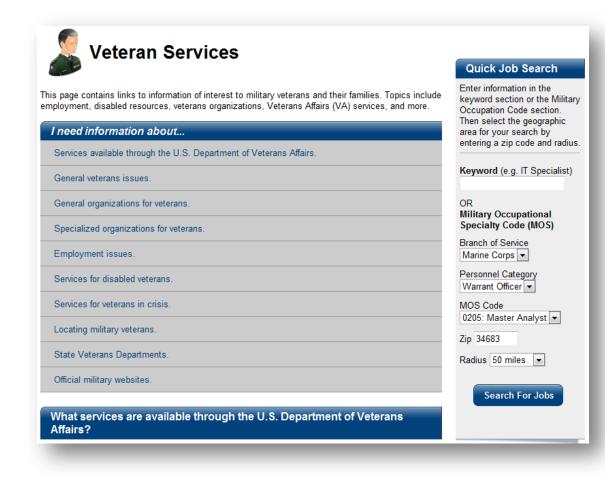
Other Individual Enhancements

- Addition of new Widgets for My Personal Profile, LMI, Assessments, and Unemployment Services (for REX module). OPC 190455 v12.1.
- Employer names link to InfoGroup data. OPC 197694.
- Addition of International address and phone number to individual registration. *OPC* 150683.
- Addition of Disability Services to "How We Can Help You". OPC 197591.



Redesigned Services Pages

- Act as mini homepages widget.
- Include custom job searches.
- Services Include:
 - Veterans Services
 - Youth Services
 - Senior Services
 - Disability Services
- OPC 193563.

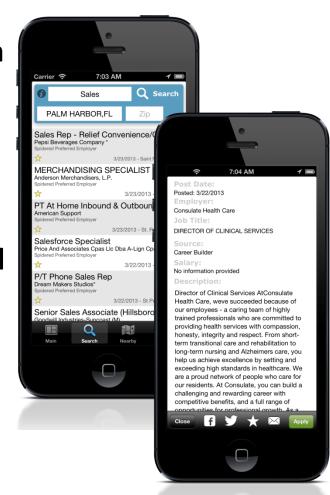


Enhancements to the Mobile Application



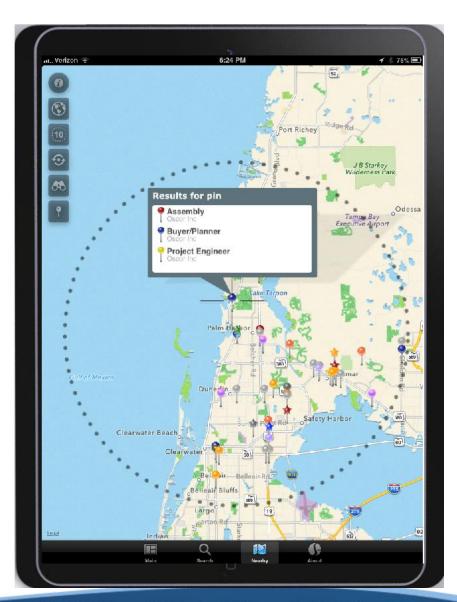
Mobile Application Enhancements

- Currently a Native Application for Apple iPhone and iPad. Download from the Apple Store. (Search for SC Works for state example or SWFL Works for local example).
- Native Android application will be available in October 2013 for download on Google Play.
- Added sign-in that is integrated with main Virtual OneStop system.
- Added service tracking integrated with main Virtual OneStop system.



Mobile Application Enhancements Continued

- Improved user interface.
- Added Recently Viewed and Previous Searches.
- Added Twitter Feed.
- Added improved Jobs Near
 Me Functionality includes
 adjustable radius and hybrid
 map types.
- Support of landscape mode.
- Increased search speed.



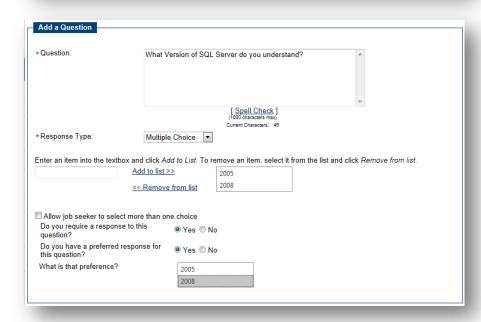
Enhancements for Employer Users



Ranking of Application Questions

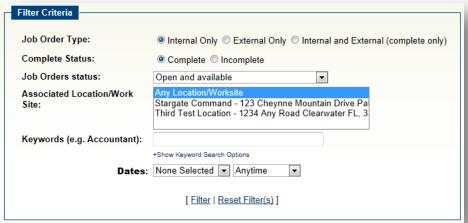
- Each question can be flagged, as required.
- A preferred answer can be assigned to these questions.
- This is only for the following question types:
 - Yes/No
 - Yes/No/Maybe
 - Multiple Choice
- Applicant can then be filtered based on percent answered correctly.
- OPC 212153.





Job Order Enhancements

- Additional fields for criminal history requirements and work-athome availability. OPC's 188339 & 149471.
- Option to change skills on job order copy. OPC 184339.
- Option to save job order as a template. OPC 208840.
- Filter by multiple worksites on "Job Orders" tab. OPC 193056.
- Incomplete job orders now available from job order filter. OPC 186871.



Other Employer Enhancements

- Ability for employers to message individuals. OPC 186890.
- Pre-set NAICS codes for Employer registration. OPC 210801 v14.1.
- Add summary and detailed views on the Favorite Candidates tab. OPC 186830.
- Addition of "Your Rating" link on Job Applicant tab (similar to the current Favorites Candidate tab). OPC 186836.
- Addition of Resume keyword search options exact wording, all of these words, one or more of these words.

 OPC 129005.



Vour Rating

tuting.	11011100
	Save to Favorites
grammer	
ide Keyword Search (Options
oe of keyword se	earch
Resumés contair (Most focused search)	ning this exact wording or phrase)
	ning all of these words g AND in between words)
	ning one or more of these words
	de Keyword Search (be of keyword se Resumés contair (Most focused search Resumés contair (Broader search using

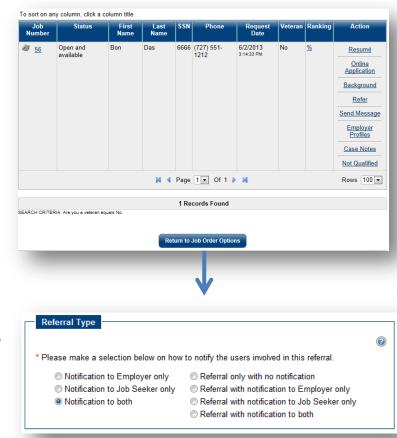
Not Rated

Staff Labor Exchange Enhancements



Referrals Pending Review Enhancements

- Ranking of referral candidates by job order parameters. OPC 192858.
- Addition of skills match. OPC 192858.
- Allow job seekers to select resume for the referral. OPC 192858.
- Icons to identify if referral via phone or in person. OPC 212256.
- Filter for Veterans. OPC 202388.
- Added Not Qualified link with notification and reasons. OPC 142492.
- Addition of notifications on Refer. OPC 188681.
- Addition of an Audit Trail. OPC 178293.



- Addition of check all capability to mass referrals. OPC 212154.
- Display spidered jobs for a specific registered employer. OPC 78048.
- Send a job order via email to another staff member. OPC 125489.
- Tracking of date, staff to Exclusion of internal jobs. OPC 205789 v12.1.
- Addition of Reason for Blocking to External Job Exclusion. OPC 205789 v12.1.
- Addition of keyword filter types to External Job Exclusion. OPC 205789 v12.1.

Excluded Employer Name	Staff Name	Date Added	Reason for Exclusion	Action
Nelson Engineering Company	GSI Staff	4/18/2013 3:40:55 PM	Testing More	View Delete
pilot	bonnie dassing	4/15/2013 11:09:47 AM	testing	View Delete

General Enhancements



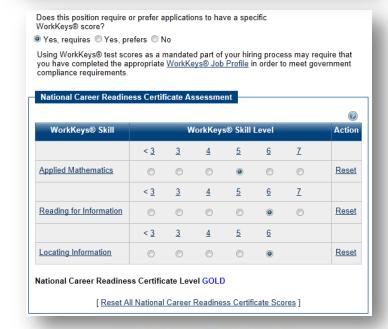
WorkKeys Enhancements

- Addition of the test date to the WorkKeys data entry screen. OPC 194661.
- Performance and talent assessments have been added including to the searches.
 OPC 189013 v12.05.
- WorkKeys matches (to actual or occupation values) are shown on the detailed job listing and job details. OPC 214501.
- Employer can indicate required or preferred WorkKeys scores.
 OPC 214484 v12.05.





Your WorkKeys scores <u>match or exceed</u> the workplace skill levels typically required for Chefs and Head Cooks.

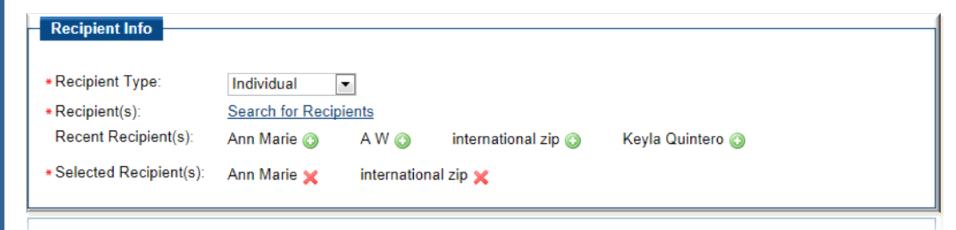


- Display of TEGL notices to employers and job seekers. OPC 203041 v12.05.
- Addition of ability to flag individual job orders that exclude individuals based on criminal history. OPC 203043 v12.05.
- Add flag to external job orders that mention criminal history as part of nightly process. OPC 203063 v14.1.

Item	Default Setting
To enable or disable showing the TEGL notice at employer registration/initial login.	On Off
Employer verification - switch this option to On if you would like employers to be verified before posting job orders	On Off
Employer verification override - pre-verified employers will have the ability to post jobs, regardless of employer verification system setting	On Off
Employer auto verification - enable the auto verification of newly registered employers	On Off
Employer auto verification timeframe	
To enable or disable showing the TEGL notice to the job seeker on the job details page.	On Off

Enhancements to Messaging

- Ability to mark messages as read. OPC 213241 v12.05.
- Ability to delete recipients in messages. OPC 212672.
- Ability for employers to send messages to individuals. OPC 213561.
- Ability to create a message from a case note. OPC 187857.

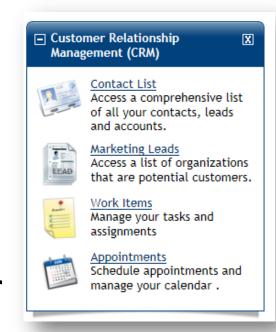


Introducing the New Customer Relationship Management Module (CRM)



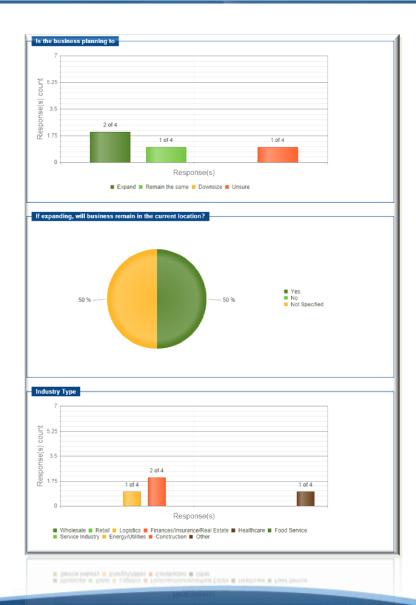
CRM Features

- Ability to add marketing leads. OPC 213226.
- Ability to convert external (spidered) employers to marketing leads. OPC 222167.
- Full Contact Management and tracking. OPC 213226.
- Accounts Management with four account types – Marketing, IWT, Recruiting, and Benefits. OPC 213226.
- Integration of Work Items including transfer between team members, reminders, and notes. OPC 213318.
- Schedule appointments and manage calendar. OPC 215719.



New Customer Surveys

- Surveys can be created by staff on-the-fly. OPC 222964.
- Multiple surveys can be created for any client. OPC 222964.
- Surveys can be created for individuals, employers, providers, and staff. OPC 225783.
- Surveys can be sent via the message center and e-mail to any combination of user types. OPC 225783.

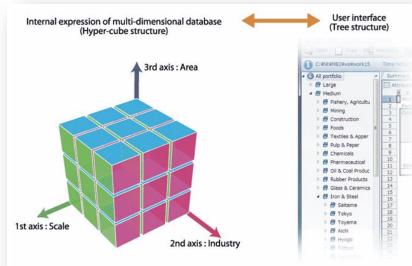


Enhancements to Reports and Alerts



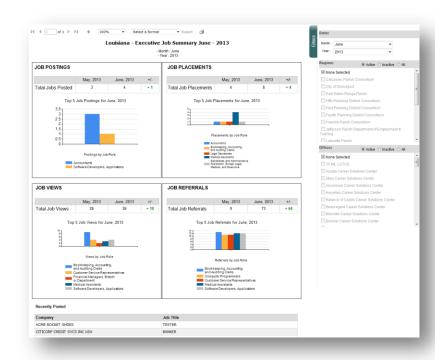
New in Reports

- Ad Hoc Query of Data Warehouse (OLAP). OPC 192742.
- Addition of links to details on Master Summary Reports. OPC 51320.
- Addition of help text bubbles to reports. OPC 215294.
- New Training Reports Category -List, by Grant, by Office, by Provider, by Region, by Staff Assigned, Pell Grant Recipients, ALISON Training Tracking Report. OPC 209709 & 212155.
- New Customer Relations Management Reports Category. OPC 218169.



New in Reports Continued

- New Executive Reports Category
 - Employment Services, Facilitated Services, Job Summary, Strategic Services, and Job Placements. *OPC* 208109, 208106, 198605, 208108 & 204322.
- Additional Dashboard Reports –
 Participants Employed, Facilitated
 Services, Strategic Services. OPC's
 208106 & 208108.
- Activity by Grant. OPC's 145218, 198785 & 198512.
- Case Notes Employer and Provider.
 OPC 189017.
- Case Management TAA Follow Up. OPC 183014.



Enhancements to Existing Reports

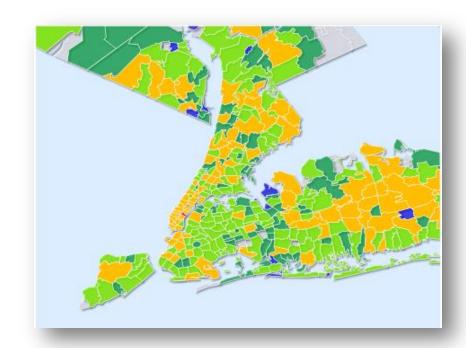
- Staff Referrals Additional fields, creator of referral. OPC 150393.
- EEO Report Addition of Standard Deviation. OPC 116543.
- Case Load Report Addition of Veteran filter. OPC 179891.
- Budget Report Addition of Office, Username & Activity Code fields. OPC 184495.
- Basic Management Report Addition of Available Balance and Case Manager fields. OPC 187889.
- Dislocated Worker Layoff Date Report Addition of county and zip. OPC 187796.

New My Alerts and System Alerts

- Literacy and Numeracy My Alert Alerts staff when an out of school basic skills deficient youth on their case load is approaching 60 days past their first youth service and do not have a pre test score recorded. OPC 198911.
- Literacy and Numeracy Post Test My Alert Alerts staff when school basic skills deficient youth on their case load is approaching the anniversary date for their first youth service and does not have a post test score recorded. OPC 198910.
- TAA Training My Alert Alerts staff when a training benchmark is due for individual in their case load. OPC 211686 v12.05.
- Farm Worker Registration System Alert Notifies staff when a "Seasonal Farm Worker", "Migrant Farm Worker" or "Migrant Food Processing Worker" registers in the system. OPC 207652.

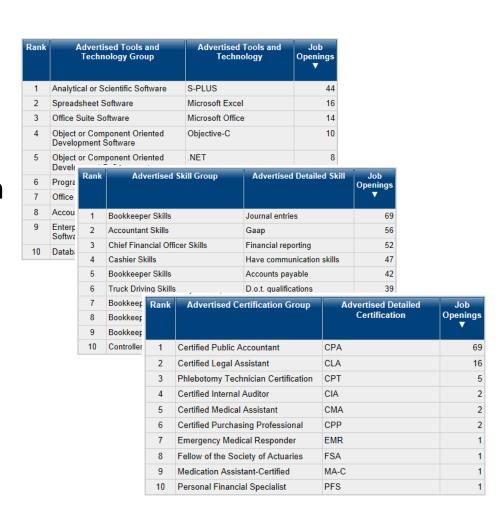
Enhancements in Job Spidering

- Additional job web sites added.
- Introducing continuous pushes of jobs. Aiming for 1 hour or less delay between posting and appearance on the site.
- Extraction of tools and technology from jobs.
- Advances in employer name standardization.
- Addition of social media jobs to spidered jobs.
- Introduction of multiple, NAICS,
 O*NET and Source.

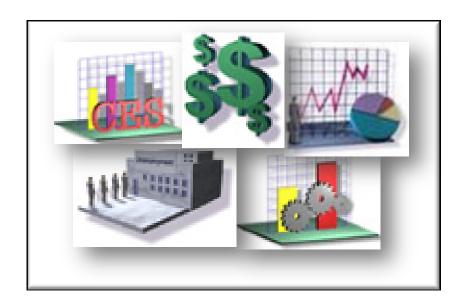


Enhancements in Real-Time LMI

- New Advertised Tools and Technology Section in the Occupation, Area and Industry Profiles. OPC 211067.
- New Advertised Skills Section in the Occupation, Area and Industry Profiles. OPC 211067.
- New Advertised Credentials Section in the Occupation, Area and Industry Profiles. OPC 211067.
- New Education Program Profile. OPC 232191.

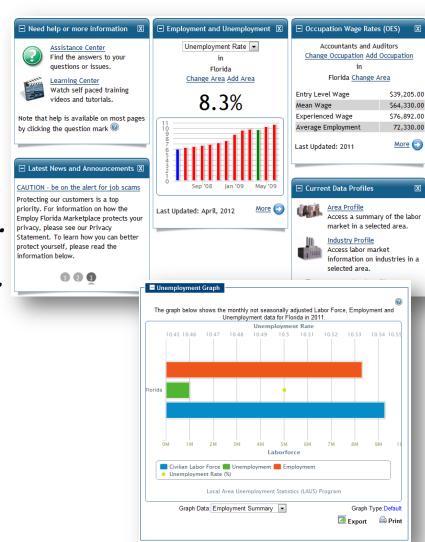


Enhancements for LMI Analyst Users



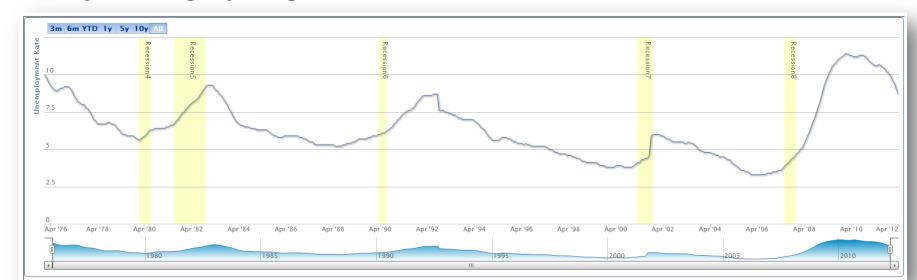
Enhancements in LMI

- New Analyzer sessions. *OPC* 187459.
- My LMI Homepage / Dashboard (Configurable Widgets). OPC 114941.
- LMI Services Preview. OPC 114941.
- New Spanish version. OPC 195324.
- Upgrade to O*NET Version 17. OPC 198589.
- Additional Data Sessions (Census ACS, Current Population Survey, non-WID BLS, American Survey of Manufacturing, County/Zip Business Patterns). OPC 181002 v14.1.



Enhancements in LMI – Continued

- Enhanced data selection tools. OPC 187459.
- Fully-configurable occupation, area and industry profiles. OPC 217103 v12.1.
- New FAQ sessions. OPC 187499 v12.1.
- Improved select by map. OPC 202819.
- Improved graphing and visualization tools. OPC 187458.



Enhancements to Fund Tracking and Provider Management



Enhancements to IFT and Providers

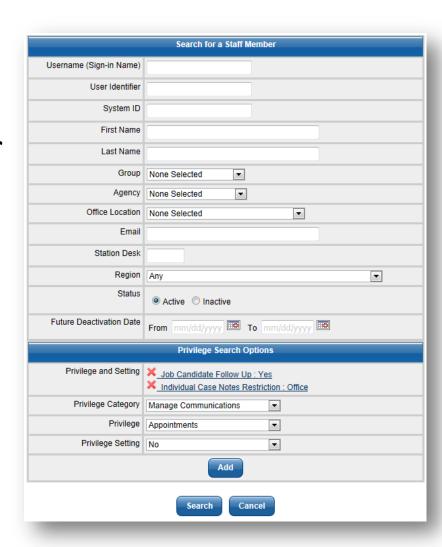
- Addition of approved stamp to the final IFT voucher. OPC 148819.
- Addition of multiple remittance addresses. OPC 176904.
- Display of voucher balance. OPC 200885.
- Addition of filter capability to Manage Provider Payments and Budget Planning/Vouchers. OPC 151363 & 177651.
- Addition of ability to expand all/collapse all on the Budget Planning Tab in enrollment. OPC 184326.
- Improved Eligible Training Provider reapplication process. OPC 128857.
- Improved Provider Registration allowing multiple accounts. OPC 155054.

Enhancements for Administrators



Enhancements to the Administration System

- Ability to clone set of permissions. OPC 82063 v12.05.
- Creation of additional maintenance pages for data. OPC 212718 & 212719.
- Add an advanced search for staff accounts (includes e-mail). OPC 113319 & 211042.
- Add tabbed interface when setting up staff (OPC 199199 v14.1), tabs include:
 - Preferences & Digital Signature
 - Navigation Preferences
 - Privileges

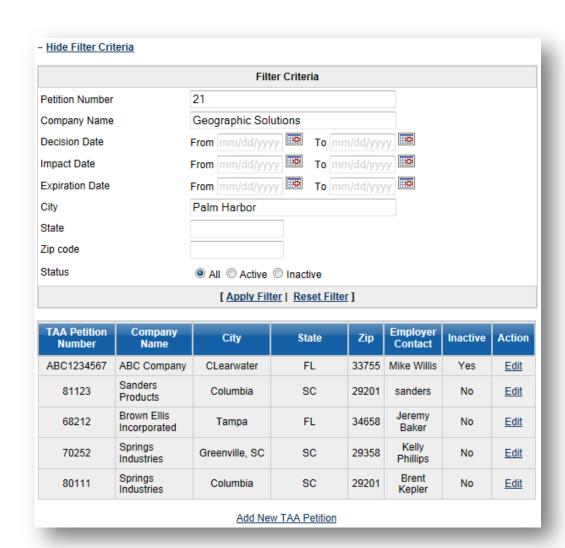


Enhancements to the Administration System - Continued

- Ability to select high and low privileges for staff. OPC 208732 v14.1.
- New privileges for communications and case notes. OPC 199246 & 156695.
- Mass assigned offices

 transfer staff. OPC

 187747.
- Search function for TAA petitions. OPC 210097.

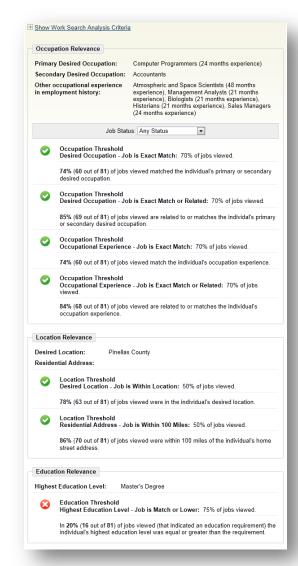


Enhancements to REX



Work Search Analysis

- Occupation Relevance Desired Occupation and Occupational Experience (exact and related occupations).
- Location Relevance Desired location and residential address.
- Education Relevance Highest education level.
- Work Experience Months of experience.
- Salary Threshold Desired salary and highest obtained salary.
- OPC 181261.



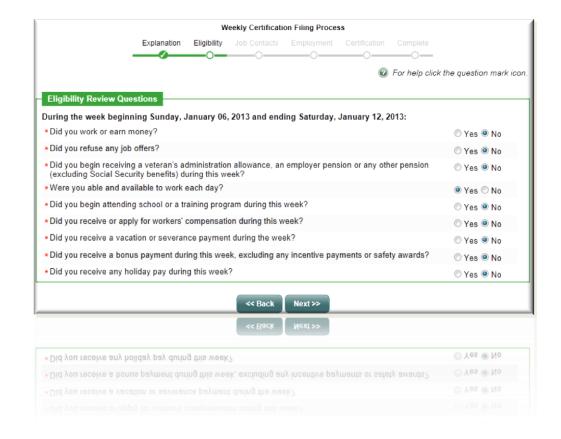
Certification Profile

- Jobs Certified Average number of jobs certified per week, maximum and minimum number of jobs certified for a given week, jobs certified by job status.
- Earnings Number of jobs that indicated earnings and total amount of earnings.
- Time Pattern Graph showing the days jobs were certified and average number of days certified.
- Location Pattern Location of individual at certification using IP address.
- Details Details of each certification week filed.
- OPC 208857.



Other REX Enhancements

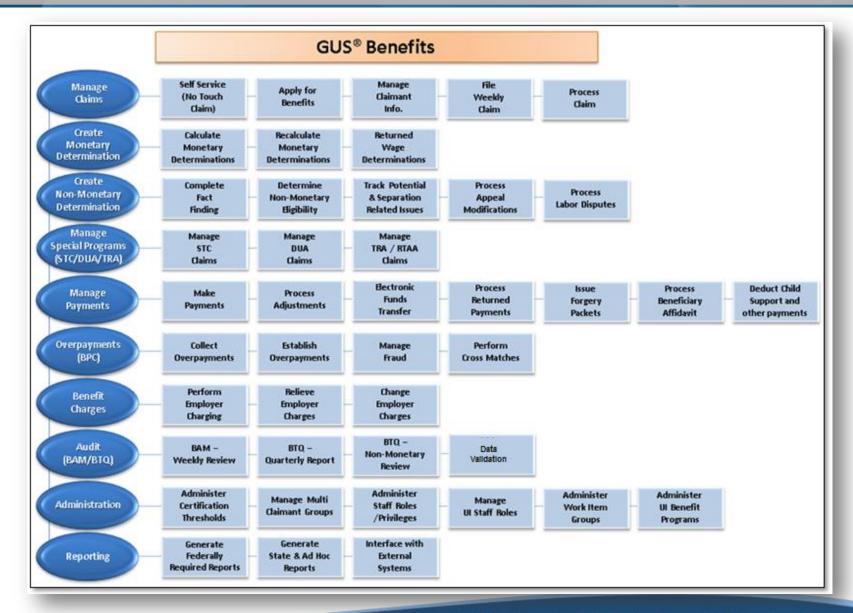
- Weekly Certification iPhone App. OPC 219975.
- Addition of bread crumbs to weekly certification. OPC 220976.
- Improved work search verification. OPC 218446.
- Additional explanation and sign off screens.
 OPC 210141.



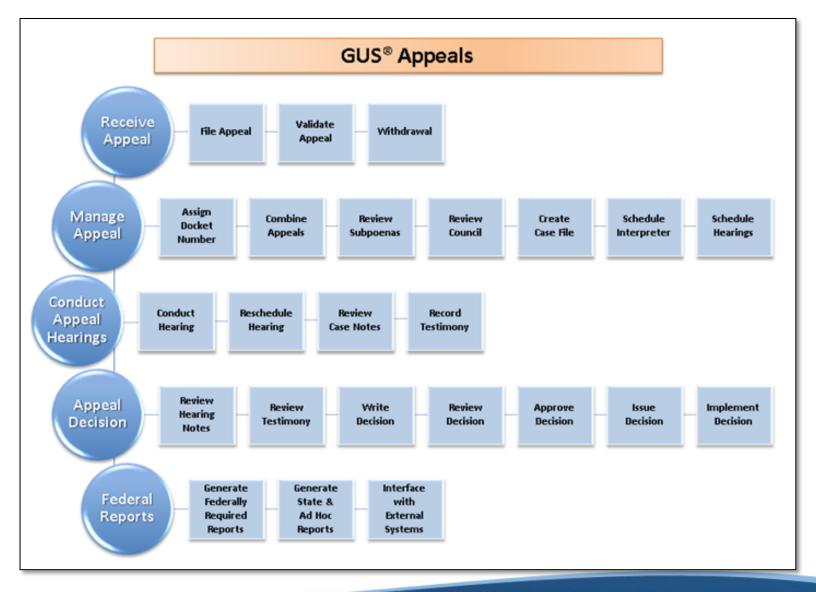
Enhancements to GUS



GUS Benefits Module Components



GUS Appeals Module Components

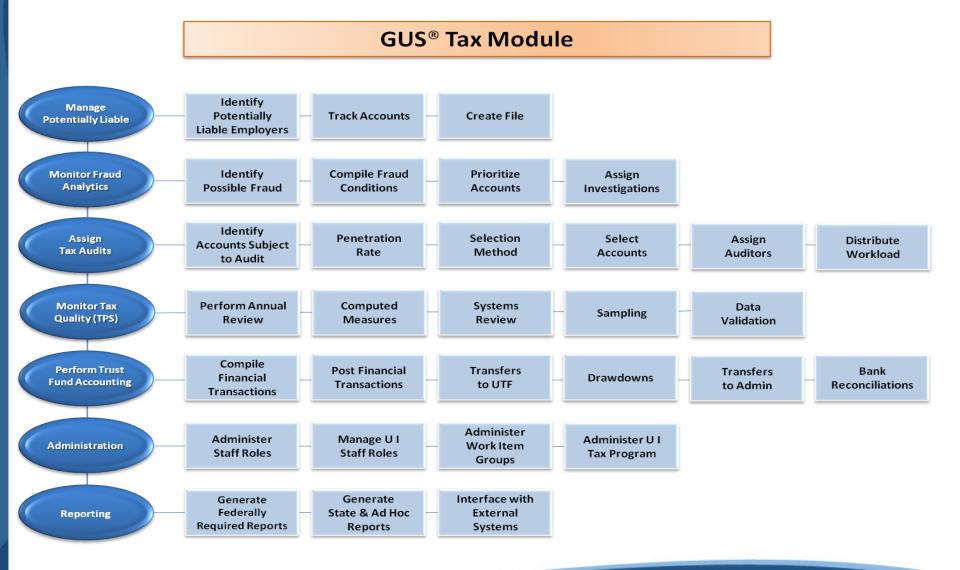


Tax Functions – Employer Specific

GUS® Tax Module



Tax Functions - All Employers



- Version 14.0 Will begin rollouts in October 2013.
- Contact your project manager for the rollout schedule for your site.
- Please note that this list is subject to change prior to rollout and that the availability of specific features will be dependent on the modules that a client has purchased.



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